



## **PRESERVING DIGNITY PROGRAM**

The **SOLUTIONS FOR DIGNITY, Preserving Dignity Program** includes the following services to address the gap that exists between capabilities within Senior Community and Group Homes and a client's needs. They are easily customizable based on the needs of your loved one.

### **Medical Advocacy by RN**

- Attend Care Conferences and make hospital visits when hospitalized
- Coordinate and attend medical appointments within or outside the community as needed
- Discharge planning coordination after hospital visits
- Coordinate and recommend best quality rehabilitation facility to meet personalized needs when a higher level of care may be needed as well as assisting with the transition
- Work with the Care Community to address complex care needs
- Act as Medical Power of Attorney when requested

### **Personal Needs Coordination**

- Visit from a Social Worker to help with adjustments and participation in activities or socialization
- Support in psychosocial areas (social, cognitive and mental health)
- Support the RN Advocate from time to time with care-related concerns

### **Daily Money Management**

- Budgeting and routine bill payment
- Income tax preparation support
- Medical billing issue management and insurance coverage review
- Fiduciary services including Durable Power of Attorney and Guardianship
- Financial fraud issues

### **Concierge Service**

- Drop off and pick up errands (dry cleaning, library, shipping etc.)
- Grocery shopping

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- Use of technology, training & support
- Shopping for personal items and clothing
- Walk and "taxi" pets to veterinarian or grooming appointments
- Assess and improve living space and safety
- Seasonal services - i.e. decorating for holidays

### Life Enhancement Support

- Dining out and entertainment companionship for those who can leave the care community
- Encourage participation in leisure activities inside and outside of the Care Community
- Promote pursuing hobbies and interests not offered within the current living situation
- Support therapeutic or social outings designed to meet specific care plan goals

If you have questions about the **SOLUTIONS FOR DIGNITY, Preserving Dignity Program**, call our office today at **(855) 456-7972**.

